



VIP Service Form

VIP Customer Details

Dear Customer, this form serves to provide all our Huawei VIP customers with the best customer service experience

Name:

Cell No. :

Surname:

Email :

Thank you for sharing your interest in purchasing the HUAWEI AppGallery Phone/s and we thank you for putting your trust in our products and service/s. Kindly read the following information and terms & conditions. The purchase will conclude upon your approval of the Sales Inspection Form.

1. I hereby agree that HMS has been fully explained to me and I understand the difference/s between HMS and GMS, including but not limited to:
- GMS applications that may not be pre-installed on this HUAWEI AppGallery Phone at the time of purchase and some applications that I may not be able to download on this HUAWEI AppGallery Phone.
- Some Applications or services related to GMS (Google Mobile Service) may or may not be able to be downloaded on this HUAWEI AppGallery Phone, and/or may not be fully functioning.

2. I have read and fully understood all specifications of the HUAWEI AppGallery Phone, acceptance of the HUAWEI AppGallery Phone's hardware specification/s, software configuration/s, default factory setting/s and whatsoever.

3. I agree to the 'VIP Customer' follow-up call from the Huawei Service Team to assist me with my journey with my new phone

Product Information

Product Model :

IMEI:

Service Contact Details:

24/7 Huawei Hotline: 0860861111

Email for Service: mobile.za@huawei.com



Whatsapp VIP Service
+27814735534 7 Days * 24 Hours

Customer Satisfaction Evaluation : 5 4 3 2 1

Store Consultant's Name :

Customer Signature :

Date of Purchase :